The Patient’s Bill of Rights

1. Consent. Considerate and respectful care, and to be made comfortable. You have the right to be treated with consideration, respect, and dignity by all personnel who will see you.

2. To receive information about your health status, diagnosis, prognosis, course of treatment, proposed or of treatment and to the treatment. You have the right to know, in understandable terms, about your diagnosis, treatment, and prognosis. You have the right to information about the treatment plan, including the expected treatment goals and the potential outcomes of the treatment.

3. To make decisions regarding medical care, and to receive as much information about any proposed treatment or procedure as you may reasonably require in order to make informed consent to or refuse a course of treatment. Except in emergencies, this information shall include a description of the proposed treatment, the medical risks involved, alternate courses of treatment and non-treatment and the consequences of each and of the absence of the patient who will carry out the procedure or treatment.

4. To request or refuse treatment, to the extent permitted by law. However, you do have the right to the treatment or medically unnecessary treatment. You have the right to refuse to undergo any medical examination, treatment, or procedure, and you have the right to refuse to participate in such health research projects.

5. To be informed as to the reasonable reasons for delay in service. You have the right to be informed as to the reasonable reasons for delay in service.

6. To appropriate assessment and management of your pain, information about the emotional and physical aspects of pain, the various methods of pain management and any treatment. You have the right to request an explanation any pain or treatment that will be provided for your pain.

7. To formulate advance directives. This includes designating a health care agent. You may make an appropriate person for the health care agent. You may make your own decisions about your care at the time of your illness or injury. You have the right to designate the person or persons who will make decisions on your behalf.

8. To have personal privacy respected. Call discussion, consultation, examination, treatment and care. You have the right to privacy.

9. To be free from restraint and any use of as a means of coercion, discipline, convenience or retaliation by staff.

10. Reasonable continuity of care and to know in advance the time of your discharge. You have the right to be informed of the time of your discharge, the treatment, and the care.

11. To have the medical record, a copy or a duplicate of their medical record. You have the right to examine and copy your medical record.

12. To make an informed decision, or a duplicate of your medical record. You have the right to examine and copy your medical record.

13. To receive care in a safe setting, free from mental, physical, sexual or verbal abuse, and to be protected from financial exploitation. You have the right to be free from any form of abuse, whether mental, physical, sexual or verbal.

14. To have the right to access protect your personal information and to be informed of its use.

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17. To have access to health care services. You have the right to access health care services.

18. To have the right to make decisions about your care at the time of your illness or injury. You have the right to designate the person or persons who will make decisions on your behalf.

19. To have personal privacy respected. Call discussion, consultation, examination, treatment and care. You have the right to privacy.

20. To receive and be informed of the hospital’s bill regardless of the source of payment.

21. To receive extraordinary regard, to receive education, safety, security, privacy, and confidentiality of personal information. You have the right to receive education, safety, security, privacy, and confidentiality of personal information.

22. To receive a follow-up appointment. You have the right to be informed of your appointment and to be given an accurate estimate of the time.

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