PIONEERS MEMORIAL IN THE COMMUNITY

Members of the PIONEERS MEMORIAL family are coming off a busy month of community events and engagements and are preparing for another run of important appearances throughout the Imperial Valley in March and April. In February, the Department of Public Affairs and members of our nursing and Human Resources staffs braved the windy weather to take part in the City of Imperial’s February Market Days, which is held on the third Saturday of every month from October through April.

Team members then remained in Imperial for the 10-day run of the California Mid-Winter Fair & Fiesta. This was the first time in many years PIONEERS elected to display a booth at the fair was welcomed back with open arms by officials and community members alike.

PIONEERS’ presence at the Fair helped further our vision of being seen as the Imperial Valley’s leader in quality healthcare and customer service.

During the run of the Fair, PIONEERS also retained its commitment to the betterment of student health by participating in a pair of Imperial

County First 5 Family Commission Health Fairs at Seeley Elementary School and Jefferson Elementary School in Calexico.

PMHD’s partners in health, Ventanilla de Salud attended both events on behalf of PIONEERS and informed parents and students on our services as well as general tips on staying healthy.

This is just one example of the District’s commitment to the students in our community. PMHD continues to be a strong presence at Imperial Valley College through its health services agreement with the community college.

This month, PMHD and IVC will be joining forces for the SPRING Student Health and Wellness Fair where all consultations and screenings will be conducted under the oversight of a PIONEERS professional healthcare provider at no charge.

To stay up to date and to participate in future community events, be sure to check out the PMHD Public Affairs Calendar on the Intranet!

MESSAGE FROM CEO & BOARD PRESIDENT

Larry Lewis, CEO

Maria Aguilera, President of the Board

In January and February, PIONEERS MEMORIAL saw very high volumes, which was met by hard-working, caring and understanding staff members. Our patients took notice and responded with truly positive comments, which helped increase our patient satisfaction score to 86 percent! This mark is not only in line with our mission of providing quality healthcare and compassionate service for families of the Imperial Valley, it also speaks to the ongoing efforts of PMHD as whole. Everyone from our nursing staff and physicians to our administration team play a role in the stay of our patients and help us identify areas of improvement.

We are so appreciative of everyone’s dedication to our patients and to PIONEERS, which we’ll celebrate during this years’ Employee Service Awards dinner. The dinner is acknowledging six retirees as well as the years of service of nearly 100 employees some of whom have been with us for 30 or more years! These employees play a variety of roles in the district ranging from registered nurses to technicians, coders, dishwashers, environmental assistant and more. We truly believe it is the collective efforts of all these individuals that help make PMHD the Best Hospital for patients and employees alike. Congratulations to all on these accomplishments and most importantly, thank you for your dedication to PIONEERS.

NOTE: Changes made during Open Enrollment will take effect July 1, 2019.
MATERIALS MATTER!
2019 kicks off ‘electronic requisitioning’ for medical supplies through our materials management information system, EHS. Our goal is to have all department users to generate supply orders in EHS 100% of the time, instead of e-mail or walk-in orders. If you do not have an EHS user account or need additional training, please call Purchasing and we will be happy to serve you.

Please help us identify and pull from supply rooms any short-date or expired product. This is a never ending task and we need your help! Your PMHD Materials Management Department will be spearheading a committee with representatives from hospital departments to provide more coverage throughout the facility. Keep your eyes open for a meeting invitation within the next few weeks!

As we approach the capital equipment planning season, please remember include Materials in all discussions that pertaining to capital equipment so we are aware and have a chance to review quotes against our GPO vendor pricing.

To support year-round efforts of healthcare providers, professionals and consumers, Pioneers Memorial Healthcare District, highlighted important patient safety issues during Patient Safety Awareness Week (PSAW), which was from March 10–16.

Patient Safety Awareness Week is an annual recognition event intended to encourage everyone to learn more about healthcare safety. During this week, PMHD had important discussions to inspire action to improve the safety of the healthcare system for patients and the entire workforce of PMHD.

Stay healthy with PHC
Our Pioneers Health Center, which is right across the street from our Hospital, is open 5 days a week Monday to Friday from 8am to 5pm. Pioneers Health Center brings primary care, pediatrics and specialties to the community which include cardiology, nephrology, urology, orthopedics, sleep apnea, podiatry, ophthalmology, gastroenterology and pain specialty. In February 2019 Pioneers Health Center added laboratory services. This new service line will provide enhanced services to the community which will allow the convenience of only having to come to one appointment. As, mentioned above in March 2019 3 new specialties were added to Pioneers Health Center, which included Dr. Lai, Dr. Wolcott, and Dr. Anand.

Please call Purchasing at 760-351-3478 and we will be happy to serve you.