FROM THE CEO AND PRESIDENT: THE HEAT IS ON!

Part of the strategy for Pioneers, is to expand services that provide less expensive healthcare earlier and with greater convenience for patients. As you may know we’ve added clinics in Brawley and we’re in the middle of doubling the size of our Calexico Health Center. Additionally, through the Prime Project, Health Home Initiative and the Asthma Linkages Program, we are extending our services to better connect patients to follow up care (Transitions of Care) and help patients stay healthier and not require the much more costly inpatient and emergency room services. In the near future, you will hear about other services and support for patients outside of the hospital.

Additionally, our leaders are actively reviewing the employee engagement survey (SCORE Survey) results with each of your departments. Your participation has been very good and is very much appreciated. Debriefings are to be concluded by the end of the month and by the end of July the goals for improvement in your workplace are to be set and posted. Don’t forget to take advantage of the time at the end of each debriefing, when your leadership is excused, to discuss sensitive topics that may not be otherwise comfortable. Even if that setting is not comfortable, please talk to someone in leadership to give your perspective and messages regarding our workplace. It’s important that we all feel comfortable in talking about areas of concern, so we can address them and continue to move forward.

On June 27, we will be hosting “Coffee with the CEO.” Everyone is invited to attend where possible. Sometimes it’s best to have a conversation to better understand each perspective and to personally communicate news, goals and directions. We hope you each have a chance to attend, however, if you are not able, there will be follow up conversations in your department a week or two later.

Finally, I hope you are all planning on vacations this summer after a very busy winter. Take time to enjoy family and friends and time for yourself. After all, winter is coming again…

THE FUTURE IS HERE

In case you haven’t heard, the future is here and it’s only at PIONEERS. Late last month, we unveiled our new 3 Tesla MRI scanner during a ribbon-cutting ceremony that was attended and celebrated by a variety of community stakeholders.

PMHD is the first and only health care provider in the Imperial County and southwest region to offer 3 Tesla MRI scans, which offer shorter scan times and a faster diagnosis. This new technology will offer a more accurate treatment and improve patients’ chances of seeing a positive outcome following their scan. The 3 Tesla MRI will be more patient-friendly as it comes equipped with noise reductions suites and the MR theater. The in-bore visuals will enhance patients’ comfort during the scan and help them feel more at ease.

Additionally, the 3 Tesla MRI’s theater gives patients a visual focal point to distract them from the exam, encouraging them to relax and stay still, enabling clinicians to produce efficient, high-quality images.
PIONEERS CONTINUES TO BE ‘READERS’ CHOICE’ FOR BEST HOSPITAL

May was a busy month for us filled with a variety of exciting events including Nurses Week, Hospital Week and the 2019 Reader’s Choice Awards presented by the Imperial Valley Press.

It was here that we received our third-consecutive Best Hospital recognition!

Given our new growth, technology and awesome staff, we can’t help but feel this is a well-deserved distinction that should be celebrated.

This year’s event gave the community (and us) a chance to vote for Best Hospital once a day for a span of 13 days.

We truly appreciate the employees that took the time to vote and note that we are honored and humbled to be able to carry this torch for another year.

WORKING TOGETHER FOR A BETTER TOMORROW

One of PMHD’s goals is to continue to find ways to better serve our community. A few steps we’ve taken recently in order to meet this goal include: implementing more advanced imaging services like 3D mammograms and 3 Tesla MRI scans, expanding the blueprint of services of the Pioneers Calexico Health Center and building the Imperial County’s first cath lab. Additionally we’ve been meeting with community stakeholders such as school districts, chambers of commerce and city officials in order to have a variety of opinions on what the needs of the community are.

We’ve received a variety of feedback from these meetings and look forward to tackling a few of the issues, some of which we also share, e.g. parking!

JUNE IS MEN’S HEALTH MONTH

In honor of Men’s Health Month, PMHD is hosting a Men’s Health Fair from noon to 3 p.m. on Thursday, June 20 in the auditorium of our hospital! The purpose of Men’s Health Month is to heighten the awareness of preventable health problems and encourage early detection and treatment of disease among men and boys. This month gives us a chance along with our local media to encourage our community to seek regular medical advice and early treatment for disease and injury.

PIONEERS HELPING HANDS STARTS OFF ON RIGHT FOOT

Last month for Blue Jean Friday, we introduced Pioneers Helping Hands, which was created as a result of new state orders regarding the discharge of our most needy and destitute patients.

Often times these patients leave the hospital without the appropriate clothing and Pioneers Helping Hands was created as a way to assist them as it is our mission to provide quality healthcare and compassionate service for all.

Our first fundraising effort brought in $192, which will in turn be used to help us purchase appropriate clothing so we may discharge our struggling patients with dignity and pride. Thank you again to all who donated!